



## QUALITY POLICY

ISO 9001:2015	Clause 5.2.1
Version number:	01
Reference:	ZEC-QMS-003-00
Compiled by:	QM
Approved by: MD	

### 3. Quality Policy (Clause 5.2)

The purpose of this Policy is to outline Zeal Engineering Consultants (ZEALEC) commitment to the provision of professional services and achieve our strategic objectives while meeting and exceeding our customers' requirements and expectations, in accordance with ISO 9001:2015 requirements.

This Policy applies to all ZEALEC management, employees, contractors, subconsultants and other external service providers in all services rendered.

ZEALEC achieves this purpose by:

- Implementing Quality Management System (QMS) in accordance with ISO 9001:2015
- Addressing the needs of our workers, clients, and other stakeholders.
- Setting quality objectives to enable us to achieve intended outcomes and measure performance.
- Encourage QMS participation, provide training and create employee awareness.
- Continuous stakeholders' engagement to ensure improvement of QMS.
- Providing measures to monitor the conformance of our external services provider to QMS.
- Conducting regular management review meetings to ensure continuous improvement of our QMS to enhance our organisational performance.

ZEALEC is fully committed to conform and comply to the legal and statutory requirements related to the provision of our services.

ZEALEC commits completely to the continuous improvement as a strategic approach to achieving these goals.

<b>Managing Director sign-off:</b>  	<b>Developed by:</b>	Quality Management
	<b>Issue date:</b>	March 2020
	<b>Responsibility for review:</b>	Quality Management
	<b>Review date:</b>	March 2022